

Marazion Surgery



Care Quality Commission **Statement of Purpose**

Registered Manager:	Dr D Killeen
Practice Manager:	Mrs J Brown
Registered Address:	Marazion Surgery Gwallon Lane Marazion Cornwall TR17 0HW
Website:	www.marazionsurgery.com
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CQC Provider ID:	1-99761781
Legal Status:	Partnership

Marazion Surgery is a purpose-built modern Practice situated in the seaside town of Marazion. We have parking facilities for our patients and disabled access. All of our consulting and treatment rooms are situated on the ground floor and are well equipped to provide our patients with a high standard of medical care.

We cover a rural area stretching from Hayle in the North to Marazion in the South, from Breage in the East to Penzance in the West.

We have a dispensary on site and can dispense medications to the majority of patients, following National Health Service regulations on eligibility.

The Primary Health Care Team:

General Practitioner Partners:

Dr Neil P M Walden MB BS

Qualified from St Bartholomew's Hospital, London 1982

Dr Deirdre Killeen MB B Ch BAO D.Obs DCH MRCGP

Qualified from University College Galway, Ireland 1989

Dr David Sugrue MBBS DGM MRCGP

Qualified from Charing Cross & Westminster 1988

Dr Suzanne Murphy MB BCh BAO MRCPI MRCGP

Qualified from University College Cork, Ireland 1994

Dr Richard Robbins MBBS MRCGP

Qualified from Peninsula Medical School, Cornwall 2008

Dr Jonathan Lock MBBS DCH MRCGP

University of Exeter 2003

Salaried General Practitioner:

Dr Caroline Gambles MBChB MRCP MRCGP

Qualified from Leeds 1996

Practice Manager:

Mrs Jackie Brown

Practice Nurses & Assistant Practitioners:

Mrs Chloe Gendall – Practice Nurse

Mrs Helen Brodie – Practice Nurse

Mrs Karen Enright – Practice Nurse

Mrs Elizabeth Ferris – Practice Nurse

Mrs Jacqueline Peacock – Treatment Room Nurse & Notes Summariser

Mrs Ailsa Hammersley - Treatment Room Nurse & Notes Summariser

Mrs Shirley Hatton – Assistant Practitioner

Mrs Helen Green – Assistant Practitioner

Mrs Karyn Kelly – Phlebotomist

The Practice Staff:

All members of staff have a full knowledge of the services the Practice has to offer and would be pleased to assist you with any enquiry.

The Reception team are the first point of contact with the Practice, arranging face-to-face and telephone consultations with the doctors, nurses and assistant practitioners; taking requests for home visits; giving out test results and communications on behalf of the doctors, liaising with other healthcare professionals and dealing with all enquiries on a daily basis.

The Dispensary team manage with the repeat prescribing service, liaising closely with the doctors; dealing with all enquiries relating to medications; providing weekly Dosette boxes for patients to assist them to manage their medications; arranging delivery to three local collection points in the community and arranging deliveries to the homes of patients. Medications are dispensed and ready for collection within 48 hours of receipt of request. We have a well-stocked dispensary on site.

The Secretary will liaise with secondary care regarding referrals to hospital; the practice arranges consultant appointments using the Electronic Referral Service (ERS).

The Administrative team are responsible for updating and summarising patients' medical records; organising specialist clinics; ensuring that our IT systems are functioning properly; and undertake regular audits of our achievements on a practice-wide basis.

Aims and Objectives:

- To provide personalised, effective and high quality General Practice services, committed to the health needs of all of our patients.
- To work in partnership with our patients, their families and carers, involving them in decision making about their treatment and care and encouraging them to participate fully by listening and supporting them to express their needs and wants and enabling them to maintain the maximum possible level of independence, choice and control.
- To recognise the rural nature of the practice and minimise medical isolation of our patients by encouraging services into the practice and providing quality primary care medical and dispensary services in the community.
- To focus on prevention of disease by promoting health and wellbeing and offering care and advice to our patients.
- To involve other professionals in the care of our patients where it is in their best interest, providing an informed choice to suit the patient's needs in respect of referrals.
- To continually improve healthcare services to patients through learning, monitoring and auditing.
- To take care of our staff, ensuring a competent and motivated team with the right skills and training to do their jobs and to protect them against abuse.
- To act with integrity and confidentiality and ensure robust information governance systems.
- To treat all patients and staff with dignity, independence, respect and honesty in an environment that is accessible, safe and friendly.

OUR PURPOSE

To provide people registered with the practice and temporary residents with personal health care of high quality and to seek continuous improvement on the health status of the practice population overall.

We aim to achieve this by developing and maintaining a happy sound Practice which is responsive to peoples' needs and expectations, and which reflects whenever possible the latest advances in Primary Health Care.

Services:

We offer General Medical Services as part of the National Health Service, to people who live in the area and welcome new patients to register with us. We also offer treatment to people who are on holiday or temporarily visiting the area.

NHS services provided by our General Practitioners and clinical staff are defined under the General Medical Services Contract. These include Essential, Additional and Enhanced Services, and Chronic Disease Management.

We are very well equipped clinically and have diagnostic equipment which includes: ECG and portable ECG machines, a defibrillator, ambulatory blood pressure monitors, nebulisers, peak flowmeters, pulse oximeters, TENS machines and blood pressure monitors to loan to patients for trial periods, cautery machines for minor surgery, CoaguChek for on-site monitoring of anticoagulation therapy, a centrifuge, Doppler machines, and Smokerlyzers for assisting in smoking cessation. Wheelchairs are available on-site for less mobile patients.

Regulated activities are....

Treatment of disease, disorder or injury
Surgical procedures
Diagnostic and screening procedures
Maternity and midwifery services
Family planning service

NHS Services offered at the Practice include the following.

- Routine medical consultations and checks
- Medication reviews
- Dispensary Review of Use of Medicines
- Chronic disease management, for asthma, chronic obstructive pulmonary disease, diabetes, coronary heart disease, cardiovascular disease, chronic kidney disease, and rheumatoid arthritis
- Review of patients with a history of stroke, impaired glucose tolerance
- Minor surgery
- Phlebotomy

- Antenatal services
- Postnatal services
- Family planning services: contraception, including pill checks and coil insertion/removal
- Weight loss and lifestyle management
- Treatment of depression and anxiety
- Counselling
- Cervical cytology screening
- Wound management and suture removal
- Childhood immunisations
- Child health surveillance
- Travel advice and vaccination
- Flu immunisation
- Pneumonia immunisation
- Shingles immunisation
- Smoking cessation advice
- NHS Health Checks
- Annual Learning Disabilities checks
- Home visits
- District Nurse services
- Palliative care under the Gold Standard Framework, liaising closely with other service providers to ensure the patient receives appropriate care
- Alcohol and substance misuse counselling
- Mental health checks
- Spirometry
- Foot care, including Doppler testing
- ECG
- 24 hour ECG
- Ambulatory blood pressure
- Minor injuries

Non-NHS Services offered at the Practice include the following:

We also provide services which are non-NHS and are paid for by the patient or requesting organisation, including:

- Private medical insurance reports and medicals
- Sports, pre-employment and HGV medicals
- Fitness certificates
- Non-NHS vaccinations

Further information about Marazion Surgery:

Website: www.marazionsurgery.com

Practice Leaflet: copies available from Reception

Dispensary Leaflet: copies available from Dispensary