

In July 2021 we had a total of 61 responses; 58 said that they were 'EXTREMELY LIKELY' and 3 said that they were 'Very Likely' or 'Likely', to recommend our GP Practice to friends and family if they needed similar care or treatment. You told us:

- All staff were kind, friendly and professional
- Appointment close to booked time. nurse/Healthcare assistant friendly and efficient
- Everyone is always helpful.
- Friendly and efficient staff. The nurse made me feel very relaxed during a very uncomfortable procedure.
- Good service. No problems.
- I went in at short notice and the receptionist the nurse and the doctor where very good and checked me out straight away and booked further appointments that's because your good at looking after everyone thank you
- My nurse was friendly, efficient and gave a good explanation of my pneumonia vaccine
- On time Friendly staff who answered all my questions
- Prompt and courteous service
No complaints
- Really disappointed today. My husband came for a blood test. The young lady was unable to get any blood from him, apparently there was no other staff available to take it. We are now back again next week! I do not find this acceptable!
- Surgery team have always been helpful polite efficient and professional
- Thank you, love the friendly and very helpful attitude of all the staff members - a great team!
- The staff were very friendly, running ahead of time, my son was having his 3year 4month jabs and they were really good with him. Thank you very much
- Unable to Email .1 is because always met with efficient reception &then doctors &nurses kind &attentive .through difficult times .
- Upon entering the surgery, water and sanitiser are readily available. Well marked out for safe distancing. Receptionist quick and friendly. Very short wait before being called in and dealt with in a professional manner but still being friendly. Good experience all round.
- Very caring and put me at ease
- Very efficient once I got an appointment (even though that took a week). Dr was very easy to work with. He listened, asked good questions and "fed back" in a really good, communicate and reassuring way.
- Very friendly and knowledgeable staff

- Very friendly nurse who was happy to share her knowledge!
- Very friendly, happy and professional staff. Appointments running on time.

Thank you very much for taking the time to complete these slips. We appreciate your support.