

In January 2021 we had a total of 75 responses; 69 said that they were 'EXTREMELY LIKELY', and 5 said that they were 'Very Likely' or 'Likely', to recommend our GP Practice to friends and family if they needed similar care or treatment. You told us:

- Always pleasant and professional
- Because the surgery always feels safe and the staff helpful and professional
- Efficient, friendly, helpful people
- Excellent service Chloe was brilliant
- Friendly, efficient, kind
- Great service at a difficult time both receptionist and nurse both very polite and professional
- I cannot fault the service at Marazion surgery. Efficient, professional, and friendly. Very safe environment with everybody wearing masks and socially distancing.
- I find I get excellent service across the board
- I gave the rating as 1 as Marazion Surgery gave me the usual excellent service I have come to expect. Professional and efficient. Most importantly respectful and caring.
- It was covid secure. I felt safe. The injection hardly hurt. The Nurse had done it before I knew it. She was brilliant.
- It was very efficient
- Kind staff and very chatty to make me feel at ease
- Short waiting time. Organised quiet surgery. Professional, informative, helpful nurse.
- So friendly and professional. Very competent.
- Staff and doctors very respectful throughout
- super safe, caring and professional

- The nurse was amazing with my little one. Put her totally at ease and was very quick and gentle with the jab
- The nurses are away great and very professional and you feel at ease.
- The score is 1 as the staff member was prompt, polite and very efficient
- The service was excellent, I was seen at the appointed time & the process took about 2 minutes .
- Very pleasant and helpful

Thank you very much for taking the time to complete these slips. We appreciate your support.