

In February 2021 we had a total of 69 responses; 60 said that they were 'EXTREMELY LIKELY', and 5 said that they were 'Very Likely' to recommend our GP Practice to friends and family if they needed similar care or treatment. You told us:

- A fast efficient service delivered with a smile
- Again, an efficient and friendly service.
- All COVID rules easy to follow. Social distancing etc.
- Always helpful, friendly, and highly professional. A Surgery team which really cares for their community.
- Appointment on time nurse friendly
- Arrived on time, had to wait about 30 minutes to be seen. Once seen excellent and efficient service
- Because I was spoken to like a human being and with care. I have been spoken to rushed in the past and feeling of not being cared about.
- Doctor gave me ample time, listened, examined, explained, reassured, and prescribed. Thank you
- Everyone kind and considerate. The fact the virus is around felt very safe and all has been done to keep it that way
- Friendly staff & efficient, appointment was on time.
- I have had 2 recent apps one for the covid vaccine went in straight away out before my appt time. Second appt for a blood test, again appt on time. Same nurse very pleasant, efficient and made me feel relaxed and this during a time when the staff are working at high pressure. Thank you to you all for everything you are doing.
- I was booked for blood test. Completed painlessly. Another issue was also dealt with happily.
- I was extremely happy when attending my appointment today, and the nurse was amazing. Made me feel at ease and extremely comfortable.
- The nurse sought a second opinion being thorough
- Nurse Ferris is always very caring, understanding, and professional.
- The nurse was amazing. However my appointment was at 5 and I wasn't seen until 525
- They are thorough quick friendly professional wonderful
- Very professional and swift delivery of service
- Well organised and efficient. Staff pleasant too.

Thank you very much for taking the time to complete these slips. We appreciate your support.