

In December 2021 we had a total of 33 responses; 29 said that they were 'EXTREMELY LIKELY', and 3 said that they were 'Very Likely' to recommend our GP Practice to friends and family if they needed similar care or treatment. You told us:

- 100% of the Staff carry out their duties above and beyond their normal workload - amazing, thank you.
- Consultation was faultless and provided all the help and guidance needed.
- Happy with the timing speed and info given. Only concern was being ignored at reception for 3 mins instead of being acknowledged
- I was 16 minutes late (due to work) then I had to wait nearly an hour, why not as last year in out easy through a side door, also asked if I still smoke! I have never smoked.
- Made to feel at ease. Discussed some worrying issues and came up with a plan of action
- My doctor was thorough and attentive. Unlike some reception staff.
- Quick and efficient
- Seen on time. Everyone very friendly. We have been coming for weeks for my husband's dressing changes. I would like to thank everyone who works at our Surgery, all have been very friendly and courteous. Would highly recommend Marazion Surgery. Thank you

Thank you very much for taking the time to complete these slips. We appreciate your support.