

In August 2021 we had a total of 59 responses; 57 said that they were 'EXTREMELY LIKELY' and 2 said that they were 'Very Likely' to recommend our GP Practice to friends and family if they needed similar care or treatment. You told us:

- Appointment on time and Physio Therapist examination and symptoms checking very thorough. Came away with appropriate exercises to help my problem.
- Appointment on time, ambulatory device fitted and advice given clearly, all very efficient and friendly.
- Because everyone was pleasant and smiling and efficient in their work as always.
- Brilliant nurse. Very professional. Seen on time and very helpful.
- Efficient and very close to time
- efficient, professional, friendly
- Excellent caring approach from the phlebotomist I saw this afternoon. I was impressed that she quickly made allowances for deafness and took an average no when I mentioned I had been borderline high diastolic of late when testing at home. Thank you.
- Friendly efficient staff
- Good covid precautions- on time my appointment - procedure carried out successful.
- Good service, accommodated an appointment at very short notice
- I chose 1 Very Good Because once again I received a Faultless service Thank-you All
- I was seen very promptly, dealt with kindly and carefully and I felt safe and calm.
- I was very pleased with my visit. Everything seemed to be safe re Covid. I saw the physio. Gemma who was very nice, professional and helped me with my problems. Thank you
- No prob
- Polite and efficient
- Professional service
- Seen on time with minimum wait after consultation
- Staff helpful , kind and very professional.
- Super efficient and extremely helpful and friendly at all times.
- The doctor was very thorough and thoughtful and wanted to get to the bottom of the issue. Marazion practice is exemplary in my experience
- The nurse put me at ease and explained the procedure extremely well. At all times she was professional yet friendly.

- Very friendly and professional service. Did not have to wait and the practitioner was very helpful.
- Very friendly and professional.
- Very pleasant and friendly receptionist and Dr Lock is always kind and considerate. Surgery was spotless.
- Very professional and swift delivery of service

Thank you very much for taking the time to complete these slips. We appreciate your support.